



CPFAA 2023 Golf event at Sanctuary Golf Course

Good morning,

We would like to apologize to everyone that got frustrated and were unable to secure a slot for this year's Golf event. And we would like to thank everyone for your interest in this year's event.

In the 36-year history of the games we have never had one of our events sell out within the first couple hours.

As you might know the Sanctuary caps the number of teams at 30 and that is non-negotiable.

As much diligence as the board put in trying to prepare for the registration opening, our site was clearly overwhelmed with the traffic. For about two hours it continued to go up and down. As we monitored the site and payments received, we slotted teams that had all 4 players entered and paid and team captains that followed the registration guidelines and sent an email verifying their team had all paid, and a slot was held.

We are a non-profit organization and have a small budget we work to run the games as efficiently as possible, some of the processes are what they are to include how the annual fee is processed. As for the way our site was developed, the annual fee must be paid first to eliminate the possibility of that fee being removed from the cart and only processing the event fee. The cost of having our site changed to allow someone to put both annual and event fees in a cart to process together is not in our budget.

We are an all-volunteer board and along with our full-time jobs we work to facilitate and run the games.

Please be confident we are working as quickly as possible to get emails out to competitors to ascertain if they are competing in other events or if they want to be issued a refund. If you have already sent me an email, I will start processing those refunds as fast as possible.

On a final note, our games have been around for over 36 years, and we put them on to facilitate the camaraderie between the First responder community but beyond that we do this to support some great charities.

Thank you all for the support of the games,

State board of directors.